

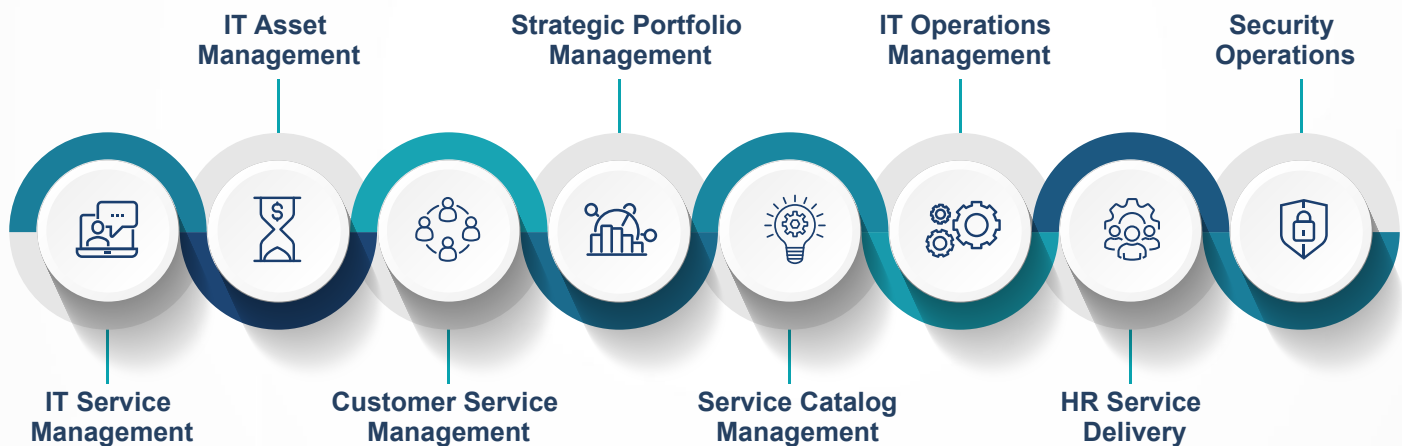
About Us

DxSherpa Technologies is a high-growth, global IT services company with headquarters in the US and India. As a 100% ServiceNow-exclusive Premier partner, we serve medium to large enterprises across Asia, Europe, North and South America. Our expertise spans many industries with special emphasis in Manufacturing, Banking, Insurance, IT, and Healthcare.

We have built a dedicated and focused team of 300+ consultants to serve our expanding client base across multiple disciplines on the ServiceNow platform. We believe in building trust and work satisfaction among our employees, customers and Partners by continuously enhancing our skills to deliver excellence.



Offerings - Product Expertise



Offerings - Professional Services

CONSULTATION	IMPLEMENTATION	INTEGRATION	AUTOMATION
<ul style="list-style-type: none"> » Business and IT Strategy » Requirements Analysis » Roadmap Development » Process Design & Optimization » Organizational Change Management » Strategy/License Alignment & Fulfillment » Financial Analysis 	<ul style="list-style-type: none"> » End-to-end new implementation of ServiceNow ITSM, ITBM and ITOM » Platform Upgrades » Configuration and Data Migration » Customization of Dashboard as per business needs » Designing Service Portal by using existing self-maintained library of widgets 	<ul style="list-style-type: none"> » Data Migration & Integration » Extensive & Detailed Service Mapping » Integrations of 3rd party solutions with ITSM, ITBM & ITOM modules Managing Cloud Infrastructure 	<ul style="list-style-type: none"> » Hyperautomation / NLU capability » AI-Chatbot » ETL/API Integrations » iPaaS Machine Learning » Guided Automation

ServiceNow Certifications

IT Service Management

- » CIS-IT Service Management
- » Suite Certification - ITSM Professional

Strategic Portfolio Management

- » CIS - Application Portfolio Management
- » CIS - Project Portfolio Management

Now Platform App Engine

- » ServiceNow Certified
- » Application Developer

Micro-Certifications

- » Agile Development & Test Mgmt. 2.0
- » Flow Designer
- » Integration Hub
- » Predictive Intelligence
- » Configure the CMDB

IT Operations Management

- » CIS - Event Management
- » CIS - Discovery

Customer Service Management

- » Suite Certification - CSM Professional
- » CIS - Customer Service Management

HR Service Delivery

- » CIS - Human Resources
- » Suite Certification - HR Professional

CMDB Health

- » Service Portal
- » System Admin Certification
- » Application Portfolio Management
- » Automated Test Framework



Performance Analytics

- » Citizen Developer Process Creator
- » Citizen Developer Application Creator
- » Virtual Agent
- » Asset Model Management

Our Customers

AIRBUS



VOLKSWAGEN
IT SERVICES INDIA

FIS



syngenta

FAY
INANCIAL



T-Systems

brightfin



HCL

UNISYS

VIAMI

KROLL



Deloitte

NTT DATA

SONY



amdocs



NEC

Honeywell

Cognizant

tieto



accenture



Contact Us

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