DxSherpa

now

Introducing unique consulting based approach for optimized Digital transformation

Enhancing and Aligning IT Services to Business Outcomes with DxSherpa Automation & Integration Solution Model

Our Differentiators

30+ AutomationEdge-ServiceNow Use cases for Catalog and Business Automation

Pre-fabricated, Ready-To-Use Service Management Process

Multiple Customized Portal **UI-UX** designs

Generous pool of **120+** consultants with **15-20%** of bench for uninterrupted, swift implementation

Ready-to-Use Integration adapters

Our Services

① Managed Resource Service

② Platform Development

③ ServiceNow System Integrations

④ Rapid Implementation

⑤ Enterprise Service Automation

⑥ UI-UX design Offerings

Ranked **1st** in ServiceNow community Partner Leaderboard contribution globally for the 2nd consecutive year

About The Company

We, at DxSherpa are focused on steering our customers ahead of the competition by providing bespoke ServiceNow solutions while eliminating the pain-points and challenges. The solution leverages the ServiceNow Platform and provides automation solutions to streamline business and propel organizations towards the apex.

DxSherpa

AutomationEdge

DxSherpa is First to Introduce RPA App in ServiceNow Store

DxSherpa is preferred partnered with AutomationEdge for the seamless automation of service requests from ServiceNow. AutomationEdge is an Authorized ServiceNow Technology Partner.

DxSherpa ServiceNow Platform capabilities along with AutomationEdge, offers a full range of intelligent automation technologies (This includes RPA, cognitive automation including chatbot and machine learning) as an Enterprise Automation Platform to further enhance the RPA implementation process.

DxSherpa Automation Services

AutomationEdge Integration
Managing tickets using AutomationEdge RPA

AutomationEdge App
AutomationEdge Listed in ServiceNow App store

Using Orchestration, Agent Intelligence and Operational Intelligence
End to end automation through a single centralized platform

Business Benefits

① 20% less time to implement

② Increased efficiency with elimination of challenges
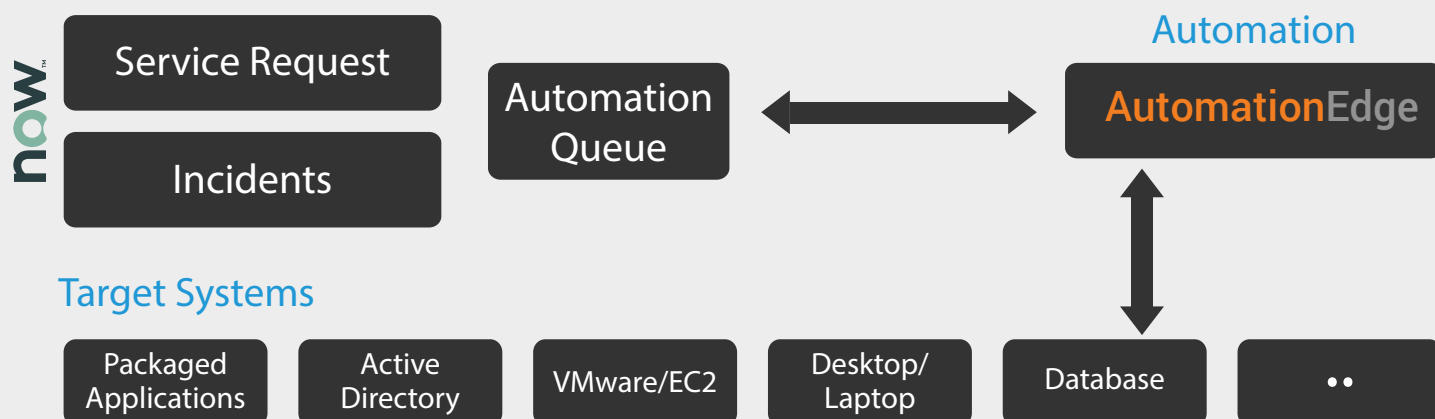
③ 12 weeks of visible ROI post Go-Live

④ 30% reduction in it cost

⑤ Effective resource utilization with automation enabled

AutomationEdge Integration

Service Request

Incidents

Automation Queue

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Automation
AutomationEdge

Target Systems

Packaged Applications | Active Directory | VMware/EC2 | Desktop/ Laptop | Database | ••

Runbooks

- Email box , Distribution list
- Shared folder
- Password reset
- Server restart, Health check
- Employee onboarding

Base Adapters

- SSH
- PowerShell
- Web Services
- SQL
- GUI

Base Other Adapters

- AWS, Azure, VMWare, Solaris, CISCO ..
- Office 365, Microsoft Active Directory, Exchange Server
- ServiceNow
- BOX, Airwatch, Microsoft InTune, ..
- Business applications like Salesforce,

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